



Starting July, rates are going down

Over the past few months, FPL has been reviewing the impact of recent federal tax law changes. In January, we announced plans to use our tax savings toward the \$1.3 billion cost of Hurricane Irma to prevent a rate increase for customers.

Since then, the Florida Public Service Commission has approved our request to pass additional tax savings back to our customers. In addition to the bill decrease that took effect in March, FPL is reducing customer rates again this summer. A routine storm charge adjustment increased the typical residential bill by 10 cents in June, but this is more than offset by reductions to the environmental and capacity components of the bill in July to reflect recent changes in federal tax law. The result for the typical residential customer bill is a net monthly decrease of 50 cents.

In addition, FPL and the Office of Public Counsel reached an agreement to resolve Hurricane Matthew cost recovery that would result in a one-time refund for FPL customers if approved by the PSC. For a typical residential customer bill, the credit is about \$3.00.

FPL's typical residential customer bill remains among the lowest in Florida and approximately 30 percent lower than the national average.

Learn more about your bill at: [» FPL.com/rates](https://www.fpl.com/rates)



Scams heat up during summer

Look out for phone scammers threatening to shut off your power unless immediate payment is made. We will never ask you to pay with a pre-paid card. [» FPL.com/protect](https://www.fpl.com/protect)

We're always working to keep your lights on – streetlights included

If you notice a problem, please report it at FPL.com/streetlight or by calling 800-4-OUTAGE (800-468-8243).

Please have the following information ready:

- » The location of the streetlight or the 11-digit number on the pole
- » A description of the problem
- » Your contact information (name, address, email address or phone number)

Not all streetlights are maintained by FPL. We'll let you know if your local municipality or homeowners association is responsible for the light.

Also, during sea turtle nesting and hatching season, we intentionally turn off some streetlights to avoid disorienting turtles near the beach.

In compliance with Florida law, we annually publish these procedures so customers and the general public know how to report inoperative or malfunctioning streetlights.

EMF: Understanding the science

Power frequency electric and magnetic fields (EMF) are created wherever electricity flows, which includes the wiring in our homes and schools, power lines, and the electrical equipment and devices we use at work and home. Leading U.S. and international scientific organizations, such as the National Cancer Institute and the World Health Organization, have evaluated EMF research. These organizations generally conclude that the overall body of scientific research does not show that exposure to EMF causes or contributes to any type of cancer or any other disease or illness.

Learn more: » FPL.com/EMF

Stay safe, stay away: power line safety

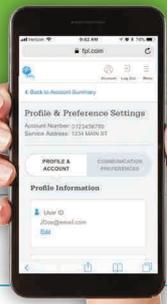
Safety is a cornerstone of our commitment to customers and employees. We urge you to always stay safe and stay far away from power lines.

You can be seriously injured or worse if the object you are holding contacts a power line. Even non-metallic ladders and equipment can conduct electricity. You must stay at least 10 feet away from any power line, including any object you are holding or carrying. Additionally, be sure to allow even greater distance for safety near higher voltage lines such as transmission lines.

Finally, it's important to keep trees and vegetation at a safe distance from power lines. Never attempt to trim vegetation growing on or near power lines. Only specially trained line-clearing professionals should perform this work so check your local listings to find qualified vegetation management companies.

For more information, visit:

» FPL.com/trees

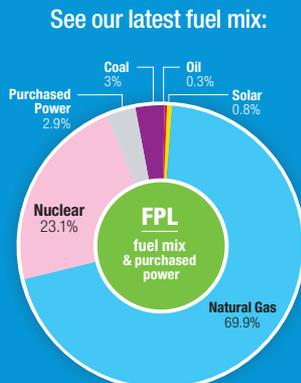


Help us help you faster

Make sure your phone number and email address are current. Go online or use the FPL mobile app. Accurate information allows us to help you faster: » FPL.com/profile

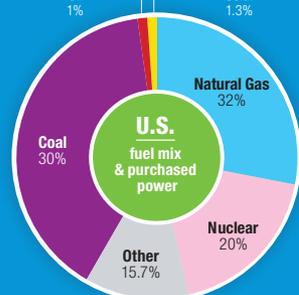
Where does your energy come from?

FPL's power comes from a variety of sources, including clean-burning natural gas and emissions-free nuclear and solar. We've significantly reduced our use of coal while substantially increasing our investment in cost-effective solar.



Sources of electricity generation for the 12 months between April 2017 – March 2018

See how we compare to the rest of the nation:



Major energy sources and percent share of total U.S. electricity generation as of Dec. 2017

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FPL Energy News is published by
Florida Power & Light Company
P.O. Box 14000, Juno Beach, FL 33408



ENERGY NEWS | JULY - SEPTEMBER 2018

P100002683

CHANGING THE CURRENT.